

Cambridgeshire and Peterborough Local Pharmaceutical Committee



Prescription Handling by Prescription Pricing Division

All of your pharmacy team need to know that the PPD has changed the way prescriptions are processed.

To improve the efficiency of prescription pricing, the NHSBSA Prescription Pricing Division (NHSBSA PPD) has introduced a new automated pricing system, known as the Capacity Improvement Programme (CIP).

Prescription "switching," where prescriptions from the exempt bundle are transferred to the charge paid status, is causing concern amongst pharmacy contractors. The number and types of returned Rx seems to have changed.

Some tips are:

- Keep the Rx as flat and uncreased as possible
- Submit Rx without clips/staples/labels/additional invoices
- Ensure the pharmacy stamp does not cover the printed date of birth information on the Rx. If it does, the reverse of the Rx needs to be completed with signature.
- Ensure staff taking in Rx understand how the patient needs to complete the reverse of the Rx.
- PPD will accept endorsement of brand name as well as the manufacturer.
- Prescription switching statistics can be found on page 2 of a contractor's Schedule of Payments. It is important to monitor this closely, for example to ensure that staff are following SOPs and ensuring exemption declarations
- All your pharmacy team may benefit from reading NHSBSA PPD Capacity Improvement Programme: Guidance for Contractors, March 2008. issued by PSNC. To view this and other information on the new system, please follow the link to the relevant PSNC page from the LPC website home page www.cambslpc.org.uk or go directly to www.psnc.org.uk/pages/cip.html

The PPD welcomes feedback from pharmacy contractors regarding any aspects of Rx pricing

Online Video Guide to New Processing Technology

PSNC & NHSBSA have made a video guide to the Prescription Pricing Division's new Capacity Improvement Programme scanning and pricing technology. The video discusses the need for the new system and outlines the process from early batch submission through to prescription scanning, data capture, manual exception handling and contractor payment calculation. To see the video and more information on CIP follow the link on the home page of the LPC website. www.cambslpc.org.uk